



Havering
LONDON BOROUGH

Quarter 3 Performance Report 2021/22

Environment Overview & Scrutiny Sub-Committee

March 2022

About the Environment O&S Committee Performance Report

- 5 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee:
 - Improve air quality in the borough by reducing the level of NO2
 - HMO licenses issued
 - HMOs enforced against
 - Total Penalty Charge Notices (PCNs) issued in month
 - Response rate for PCN Challenges and Representations
- An outturn for air quality is only available on an annual basis.
- A RAG rating is only available for one indicator (Response rate for PCN Challenges and Representations) and has been rated **Amber**.
- It is important to note that though service delivery is returning to business as usual, there will be still be an impact on performance due to COVID-19.

Quarter 1 Performance

Indicator	Value	21/22 Annual Target	21/22 Q3 Target	2021/22 Q3 Performance	Short Term DOT 21/22 Q2	Long Term DOT 20/21 Q3
Improve air quality in the borough by reducing the level of NO ₂ µgm-3 (micrograms per cubic metre of air)	Smaller is Better	40	(Annual)	16.6 (Ravensbourne School) to 66.9 (Battis) 2020	16.6 (Ravensbourne School) to 66.9 (Battis) 2020	19.7 (Langtons) to 49.4 (Gallows Corner) 2019
HMO licenses issued	Bigger is better	N/A	N/A	20	18 ↑	10 ↑
HMOs enforced against	Bigger is better	N/A	N/A	2	1 ↑	7 ↓
Total Penalty Charge Notices (PCNs) issued in month (including PCNs for moving traffic contraventions (MTC))	Demand Pressure	N/A	N/A	30,037	32,390 ↓	23,189 ↑
Response rate for PCN Challenges and Representations (days in current backlog as per end of month)	Smaller is better	35 days	35 days	39 days AMBER	32 days ↓	7 days ↓

During Quarter 3, there has been progress in the AQAP in a number of areas, including:

- Actions around Anti-idling:
 - The decision making process on the adoption of powers for anti-idling enforcement, under the Road Traffic (Vehicle Emission) (Fixed Penalty) (England) Regulations 2002, has commenced.
 - Three anti-idling awareness raising events were held at three schools; Scotts Primary, Langtons Junior and Rainham Village Primary schools.
- Baseline air quality monitoring, as part of the potential expansion of the School Streets scheme has been completed. Ten schools (at 8 locations) have been shortlisted for the Phase 2 of School Streets. Consultation on the implementation of School Streets at these locations through experimental Traffic Management Orders (TMOs) will start shortly.
- Engagement with Branfill Primary School started, for the creation of a walking zone map, aiming to launch the map mid March 2022.
- Following adoption of the Havering Local Plan, a Draft Air Quality Supplementary Planning Document will be updated and a process for its formal adoption will commence in the next months.

- Electric Vehicle charging points infrastructure:
 - A funding application for EV charging points at Council car parks has been successful. The Council has been allocated £176,000 to install EV charging points at 12 council car parks. The procurement process to award the work to a contractor has started, with a timeframe for completion end of March 2022 and for the works to start in the new financial year.
 - Another funding bid for on street EV charging points was submitted in December, currently awaiting the outcome
- Transport for London (TfL) has provided updated figures on the TfL STARS (Sustainable Travel: Active, Responsible, Safe) scheme accreditation: 47 schools in Havering have been accredited; 6 with Bronze, 1 silver and 40 with Gold STARS accreditation.

- A house in multiple occupation (HMO) is a property rented out by at least 3 people who are not from 1 'household' (for example a family) but share facilities like the bathroom and kitchen.
- HMO licence applications continue to be processed and issued as a priority although the current procedure to inspect every property prior to issuing a new licence has slowed the process slightly.
- Enforcement operations remain limited which has led to very few enforcement cases this quarter. It is intended that operations are stepped up in early 2022.

Penalty Charge Notices are issued to people parking illegally, or committing moving traffic offences like wrongly using bus lanes or making a banned turn. The management of traffic and parking is essential to keep Havering moving.

- There has been a significant increase in correspondence levels which has resulted in an increase in response times.
- Response rate increased due to staff shortages over the Christmas & New Year break and a week where no responses were issued due to annual reduced postal service between Christmas and New Year impacting on time limited payment demand letters.
- The PCN levels may have been impacted in Quarter 3 due to a stolen camera at one school location, and the camera located at Wingletye Lane/Minster Way was switched off in November.

Any questions?

